



### **American Access Control Systems Warranty**

Outlined below is the American Access Control Systems Warranty Policy. This policy is valid for all American Access Control Systems security portal installations.

1. Seller warrants that it has free a marketable title to all products delivered to buyer pursuant to this agreement and the same shall be delivered to buyer free and clear of all liens and encumbrances.
2. When properly installed, not exposed to the elements and a scheduled Preventative Maintenance program performed and correct under the supervision of West Virginia American Access Control Systems products are warranted against defects in workmanship and materials under normal use, handling, and installation for a period of ten years from the date of delivery but not to exceed ten years three months from the date of shipment (Labor, travel expenses and sensor systems excluded) Any unauthorized modifications to the product by buyer shall void the above warranty.
3. Buyer shall return defective units, or lots determined as defective through statistical sampling, freight collect and debit Seller at the contract price, after notifying Seller of said defects and requesting Seller to issue a return goods authorization (RGA). Transportation costs to return replacement parts to Buyer shall be paid by Seller. Buyer shall furnish Seller with a written or verbal description of the claimed defect. Seller shall issue, returned goods authorization (RGA) within three (3) days of notification.
4. Products that are not under the Preventative Maintenance Program will be warranted for a period of twenty four months. Parts thereof repaired or replaced under warranty are warranted from the date of the original installation.
5. Seller shall make all reasonable efforts to repair or replace all defective products within ten (10) business days.
6. Components shall be pre-replaced free of charge upon request by buyer. Pre-replaced items will be sent via UPS ground or the equivalent thereof at no charge to Buyer with express shipment available upon Buyer's request at an additional charge.
7. Seller warrants the Product(s) or fully substitutable products with the same features, form and functions will be available for purchase for a period of ten (10) years from the date of this Agreement.
8. Warranty is not applicable where equipment has not been installed and serviced by a factory authorized company / personnel, or when misuse, negligence, or accidents have occurred.

### **Clarifications**

American Access Control Systems will not be liable for any loss, damage or delay due to any cause beyond our control including, but not limited to, acts of government, strikes, and other labor disputes fire, explosion, theft, flood, water, weather, earthquake, riot, civil commotion, war, vandalism, misuse, abuse, mischief, or acts of God.

In the case of new construction American Access Control Systems recommends that the buyer refrain from scheduling the installation until it is absolutely necessary. Any construction traffic through the Product is strictly prohibited. Any damage created or related to the construction phase of the facility will not be covered under this warranty. This includes but is not limited to dirt, dust, debris, metal shavings, etc.

### **Exceptions**

Failure to maintain a scheduled Preventative Maintenance program that consists of inspections based on the cycles of the unit, and performed and documented by a certified technician will void the warranty.

**American Access Control Systems  
251 Chase Rd  
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